



# TAXPAYERS SUCCESSFULLY GET BACK ON TRACK

## WITH THE IRS PRIVATE DEBT COLLECTION PROGRAM

Each year, a subset of taxpayers appropriately file federal tax returns, but do not pay the taxes due – resulting in approximately \$50 billion in uncontested, uncollected, federal tax revenue. Taxpayers get behind on their taxes for a variety of reasons – feeling overwhelmed by the paperwork, too busy to follow-up with the IRS, sidetracked by a disruption in their life or facing a temporary financial hardship.

As a result, the IRS Private Debt Collection (PDC) Program was created by Congress to offer a collaborative, flexible and supportive solution for taxpayers with uncontested tax underpayments. The PDC Program permits taxpayers to design installment payment plans – tailored to fit their personal budgets – to help pay down a tax debt over time. Participation in the PDC Program is voluntary, and those participating also have the ability to restructure their chosen payment plans along the way if their circumstances change.

### THE FIRST 5-YEARS OF THE PDC PROGRAM HAVE WORKED SEAMLESSLY FOR BOTH TAXPAYERS AND THE FEDERAL GOVERNMENT.

- ✓ **93 percent** of participating taxpayers consistently report satisfaction with the program.
- ✓ Independent assessments consistently give the program **98-99% on a variety of program quality scores**.
- ✓ **Thousands of taxpayers and businesses** have satisfied their lingering tax debts
- ✓ To date, **more than \$1.6 Billion in federal tax underpayments** have been paid by taxpayers and businesses participating in the PDC Program.

By offering taxpayers flexible, manageable solutions to help them pay down their tax debt over time, the PDC Program helps boost the federal bottom line and the effectiveness of the IRS.

### TAXPAYERS SAY THEY'VE FOUND A POSITIVE PATH FORWARD WITH THE PDC PROGRAM.

"The PCA was very **clear** explaining to me exactly what was going on with my case and I really appreciate it."

"The PCA put me at ease and made this process very **simple**, very **easy** and took a lot of burden off my shoulders – so, great job!"

"The representative was very **courteous**, answered all of my questions and I am very happy with the call other than I owe taxes."

"The PCA was very **knowledgeable**."

"The PCA was very **informative** and answered all my questions."

"The PCA did **extremely well**, so I would not make any changes."

"The PCA was very **professional**."

The IRS **Private Debt Collection (PDC) Program** is a successful public-private partnership that returns vital funding to the U.S. Treasury, ensures fairness in the tax system and offers collaborative solutions that help Americans achieve a zero tax balance.

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