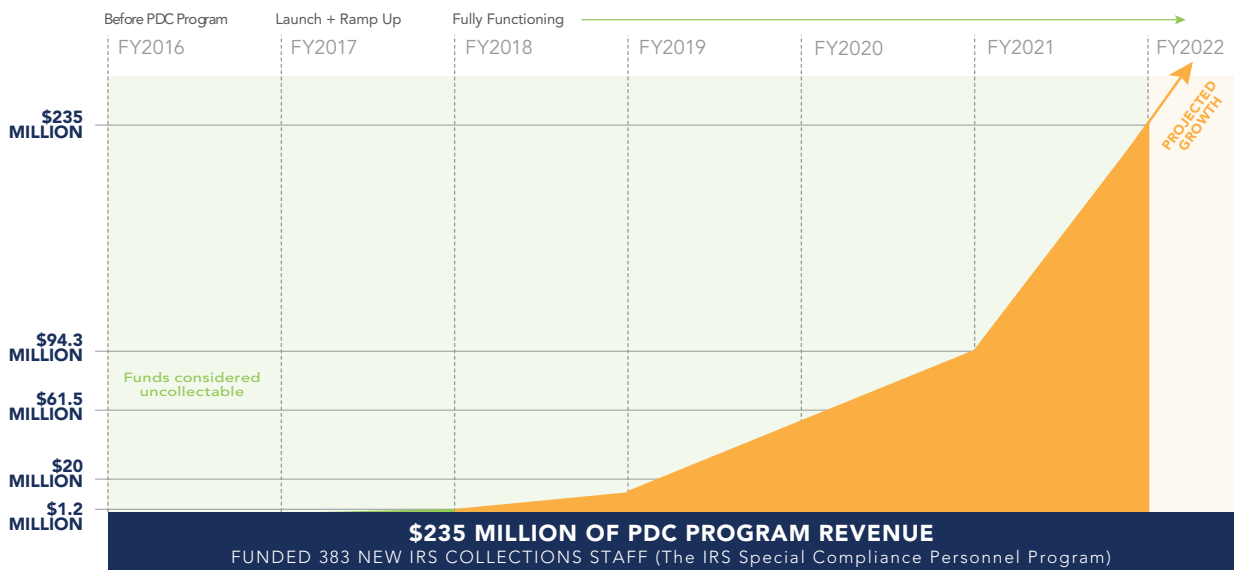
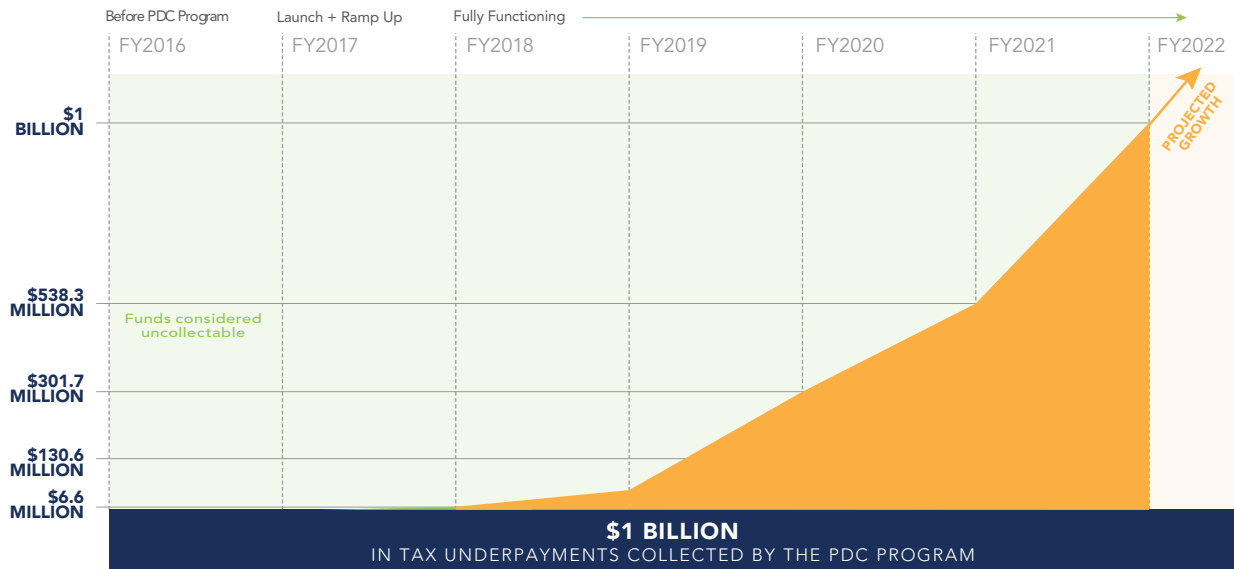


FAST FACTS: The IRS Private Debt Collection Program

The Internal Revenue Service (IRS) Private Debt Collection (PDC) Program is an innovative public/private partnership that provides a segment of taxpayers, who are aware they have underpaid their taxes, with a variety of voluntary options to help them pay down their tax obligations. Tax underpayments – a significant portion of our nation’s tax gap – had previously been deemed uncollectible by the IRS. Now, the IRS can clear tens of thousands of tax underpayment accounts from their books each year, and add millions in tax revenue back into the federal budget.

PDC Program contractors conduct telephone outreach to offer past due taxpayers the opportunity to arrange an installment agreement tailored specifically to fit their personal financial situation. **Now, the IRS can clear tens of thousands of outstanding tax accounts and add millions in tax revenue back into the federal budget each year.**

As of June 17, 2021:



CUSTOMER SERVICE SATISFACTION SCORE:

93%

PDC PROGRAM QUALITY SCORES*:

FY2017	99%
FY2018	99%
FY2019	99%
FY2020	98.5%

